SAFEQ®

CASE STUDY

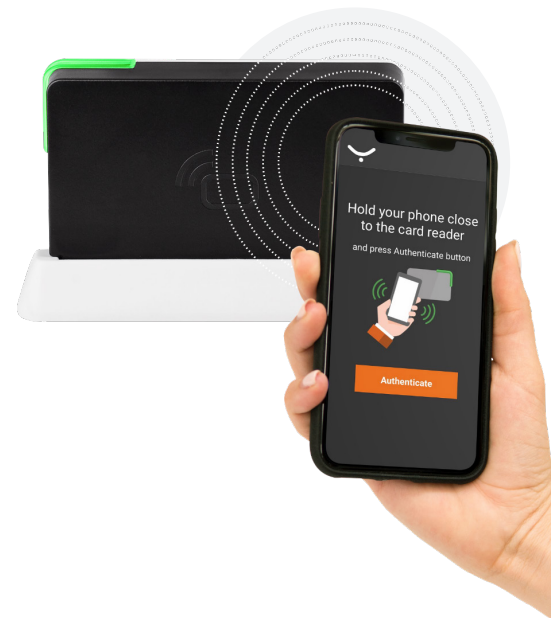# LEGIC INCREASES PRODUCTIVITY AND SECURITY USING YSOFT SAFEQ AND MOBILE MFX READERS

Swiss-based security company LEGIC Identsystems looked to update their printing environment with a centralized, smartphone-based solution. Utilizing mobile technology to support their Digital Transformation goals, they needed a holistic solution that could support and grow with them.

CUSTOMER PROFILE

LEGIC Identsystems is a Swiss based company specializing in embedded security solutions. They have been a trusted supplier of authentication and secure credential management platforms to leading corporations worldwide for over 25 years. The LEGIC Security Platform provides contactless end-to-end security for smartphone- and smartcard-based access, mobility, shared resource and industrial IoT applications.

THE CHALLENGE

Looking at the benefits of their own solution offering, LEGIC wanted their printing environment to offer the same advantages. This includes flexibility, simplicity, scalability, security, contactless operation and cost savings. LEGIC wanted to increase their print and scan efficiency while not burdening the IT department. Convincing users to centralize their printing using pull-printing and shared printers was the challenge. Current printing had become burdensome, expensive, inflexible, outdated, and time-consuming.

THE SOLUTION

Choosing YSoft SAFEQ Print Management Suite gave LEGIC centralized print management and digital workflows. This met their requirements to save costs and increase security, efficiency, and flexibility. As part of their Digital Transformation efforts, LEGIC added in secure and convenient mobile authentication with YSoft MFX Mobile Reader which uses LEGIC's own unique mobile credential technology.

Having this holistic solution means that LEGIC employees can now use their mobile phones to securely print, access the office, and even pay for food in the staff canteen using a closed-loop payment system.

AT A GLANCE

Challenge
- Cost saving
- Flexibility
- Simplicity
- Authentication
- Security
- Efficient
- Scalability
- Mobile

Solution
- YSoft SAFEQ Print Management Suite
- YSoft SAFEQ MFX Mobile Reader

Client benefits
- Simple, easy-to-use solution
- Reliability, quality, efficiency, and productivity
- Saving costs
- Reduced IT support saving time and labor resources
- Efficiencies with authentication and workflows
- Secure authentication
- Secure, convenient mobile authentication
- Contactless printing and billing
- All year-round customer support

The solution was easy to set up and easy to use, requiring very little support from our IT team. We've been impressed with how it has all been handled, and the support we have received has been excellent.

Roger Baechler
Head of Information Technology, LEGIC Identsystems AG

RESULTS

The solution required very little support from LEGIC IT teams and is fully standardized with a homogeneous setup of processes and environment. Using YSoft SAFEQ has drastically reduced the number of printers and scanners used, saving money and time. With aligned print and scan processes, employees are now benefitting from increased security features, faster performance, contactless operation and additional print options. Workflows are now set up to automatically scan to email or folders, which has streamlined processes and increased security.

These benefits won over those who were concerned about losing their individual printers. The SAFEQ features used, such as rule-based printing, reporting, credit & billing, authentication, mobile print, and workflows, have led to increased efficiencies.

We are already seeing efficiencies with authentication and workflows. We have resolved downtime difficulties using YSoft SAFEQ.

Hans-Peter Nies
Senior Business Development Manager, LEGIC Identsystems AG